

Region	06-Montréal
Institution	Centre hospitalier de l'Université de Montréal (CHUM)

The following access program was established under section 15 of the Act Respecting Health Services and Social Services (CQLR, chapter S-4.2), which provides that English-speaking persons “are entitled to receive health services and social services in the English language, in keeping with the organizational structure and human, material and financial resources of the institutions providing such services and to the extent provided by an access program....” It aims to ensure that English-speaking people have access to a range of health and social services in English that are relevant, as complete as possible, and as close as possible to their living environments.

MSSS Services Program	Services Program	Type	Facility	Services	Specifics	Means of access	Other means of access	Service contract	Document provided in English
Physical health	Burn unit	CHSGS	N/A	Severe burn services	Regional and supraregional mission	Hospital staff	Bank of interpreters	N/A	N/A
Addiction	Detox unit	CHSGS	N/A	Addiction medicine	Regional and supraregional mission	Hospital staff	Bank of interpreters	N/A	6 health fact sheets